



Subject: Clarification on Puffed Packaging of Pnuff Cinnamon Snack Shipment

Dear Automercado Team,

We hope this message finds you well.

We want to thank you once again for your recent order of 120 bags of our Pnuff Crunch Cinnamon snacks. We understand that upon arrival, you noticed the bags appeared puffier than usual. We'd like to take a moment to provide some clarity and reassurance.

The slight increase in puffiness is most likely due to changes in altitude during transportation or exposure to warmer temperatures during transportation or storage. These environmental factors can cause the air inside sealed snack bags to expand. However, this does not affect the safety, quality, or freshness of the product in any way.

As long as the bags remain sealed and undamaged, the product inside is completely safe to consume and remains in excellent condition. Our snacks are carefully manufactured and packed to maintain their integrity through a variety of transit and storage conditions.

We greatly value your partnership and commitment to offering your customers high-quality, better-for-you snacks. Should you or your team have any questions or concerns, we're always here to help.

Thank you for your continued support. Warm regards,

Dr. Juan Salinas

CEO Pnuff