

Date: January 2023

To: Valued Customer

From: Meredith Koss *Meredith Koss*
Corporate Quality Manager – Clasen Quality Chocolate, Inc.

RE: Dairy Ingredients – BSE, Artificial Hormones & Processing Parameters

Clasen Quality Chocolate, Inc. utilizes spray dried dairy products in the manufacturing of confectionery coatings. The following statements are true for all CQC products containing dairy ingredients:

- Dairy ingredients originate exclusively from bovine (cow) milk.
- No animal tissues, including bovine, are used as an ingredient or processing aid in any of our formulations.
- Dairy products do not carry BSE. Therefore, all CQC products can be considered “BSE Free”.
- The dairy ingredients used in our products are sourced from milk free of bovine growth hormone drugs, including rBGH/rBST.
- The milk from which the dairy ingredients were made was pasteurized at 72 degrees Celsius for a minimum of 15 seconds or an equivalent treatment, in terms of phosphatase destruction.
- Dairy ingredients are made in compliance with all USDA & FDA regulations (USA) or similar applicable regulatory compliance (outside USA).

CQC makes these statements based on the information provided by its suppliers.

Clasen Quality Chocolate, Inc. is dedicated to providing the highest quality products and services offered by the confectionery industry. Please contact our Quality Department to answer any additional questions. This statement is applicable to all CQC manufacturing locations.